

Tutorial: How to Prepare a Diversity and Inclusion Report for your Community



#### About Us



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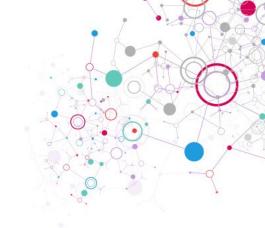


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## Welcome - our plan today:

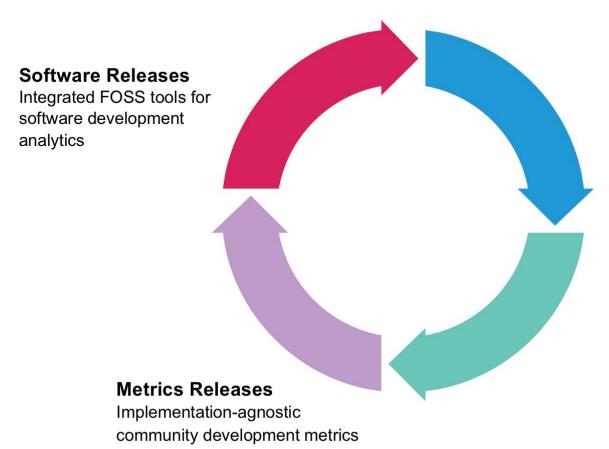
- Why are you here?
- OpenStack Gender Report
- Considerations
- CHAOSS D&I metrics
- Data Sources
- Q&A





## What is CHAOSS





#### **Project Health Reports/Container**

The Reports include the methods, technologies and metrics necessary to reproduce in your own project



## Diversity and Inclusion

- Diversity
- Inclusion
- Retention
- Attraction

How different are the people present?

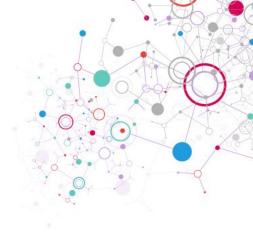
How well do we enable these different people to work together?

How long do different people stay engaged?

How well do we extend a hand to different newcomers?





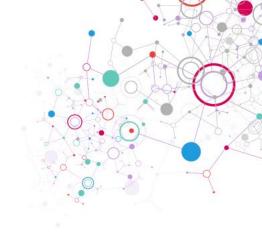


# Why are you here today?

#### 3 sentences:

- lam ...
- My open source community is ...
- I want to get out of this session ...





## Considerations

We do not have all the answers but are collecting questions.







OpenStack Gender Report

2017-S1&S2: governance, leadership, (non-)code and non-code contributions

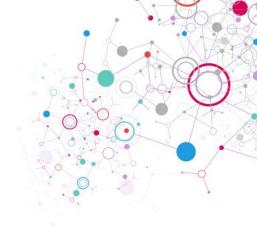
2018-S1: + mentorship analysis, GSoC and Outreachy

(https://bit.ly/2008p3j)



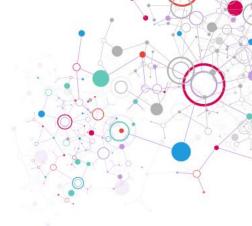
#### Phases

- 1. Planning and Preparation Phase
- 2. Data Collection Phase
- 3. Analysis Phase
- 4. Dissemination Phase





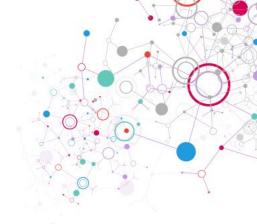
## Planning and Preparation Phase



- Set a Goal
- Rally Support
- Decide on Metrics (look at CHAOSS resources)
- Prepare Data Collection
- Plan Dissemination
- Revise with Community



#### **Data Collection Phase**



#### 1. Methods may include

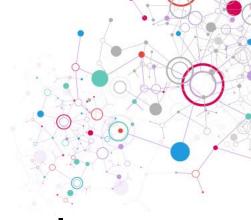
- a. Survey, Interviews
- b. Observations at events
- c. Analyze community documents
- d. Run activity data collection software (e.g. GrimoireLab, Augur)

## 2. Manage data

- a. Protect Privacy
- b. Keep track of different versions of the data
- c. Long-term storage for future report comparisons



## **Analysis Phase**



- Put data in the report to align with the previously defined goals.
- 2. Interpret the data using background information that would not be visible from the data alone.
- 3. Consider how each data point is telling a story.
- 4. Share a draft with the community for additional insights, stories, and feedback.

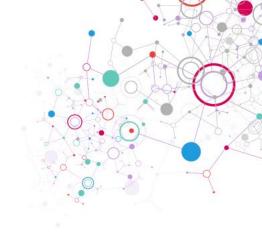


#### Dissemination Phase



- 1. Publish finished report, tweet about it, disseminate it
- 2. Share report with the CHAOSS community mailing list
- 3. Prepare new iterations based on feedback
- 4. Make decisions on resulting data



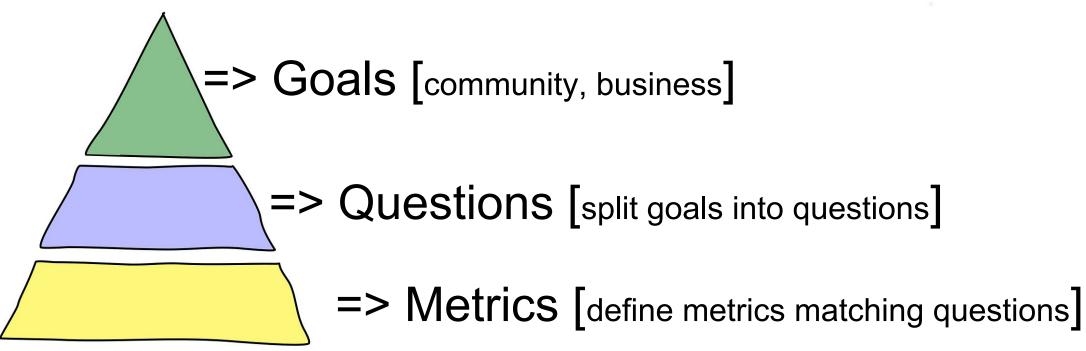


# CHAOSS D&I Metrics



## Goal-Question-Metric Approach







#### **D&I Focus Areas**

- 1. Event Diversity
- 2. Contributor Community Diversity
- 3. Communication Inclusivity
- 4. Recognition of Good Work
- 5. Leadership
- 6. Governance
- 7. Project Places



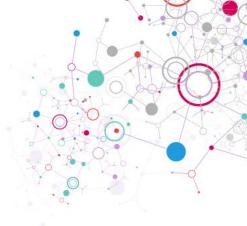


#### **D&I Focus Areas**

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## FA 1: Governance

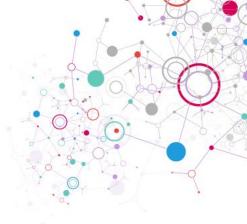


#### Live demo of CHAOSS resources

https://github.com/chaoss/wg-diversity-inclusion/blob/master/focus\_areas/governance/goal\_governance.md



## FA 2: Event Diversity



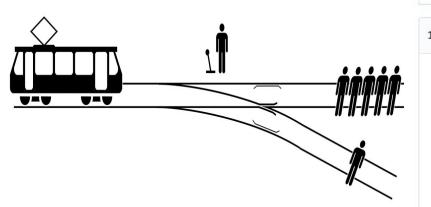
Live demo of CHAOSS resources

https://github.com/chaoss/wg-diversity-inclusion/blob/master/focus\_areas/events/goal\_events.md



## Ethics & Accountability





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#### Best Practices (and Rules) for Handling Diverse Data

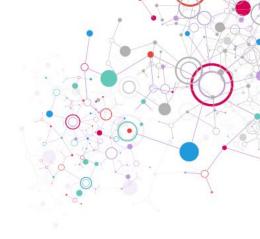
NOTE: This is a work in progress.

Collecting diverse demographics data is important in helping open projects like Mozilla understand the impact of interventions we make to be a more inclusive, and welcoming project. That said, it's important to always ensure you know why you are asking for sensitive data. Here are some prompts.

Always include Mozilla's privacy policy.

- If you are asking for gender identity, how will you use that data? If you don't know, don't ask.
- If you are asking whether someone is transgender how do you intend to benefit that demographic with your findings? If you don't know, don't ask.
- If you are asking gender identity, you cannot query people under 19. Add checkbox to ensure people are over 19.
- If you are collecting personally identifying information like name, email, Github ID AND gender identity information, do you have in place:
  - Legal approval
  - o Standards for handling this data, that will ensure results are anonymotized beyond any recognition.





# Data Sources



#### Data Sources

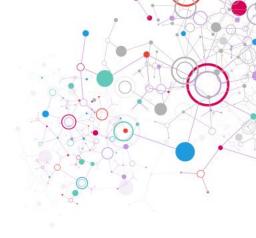


Any useful input for your dataset

Website, Git, Mailing lists, Slack, GitHub, GitLab, ...

Qualitative approach through interviews or forms

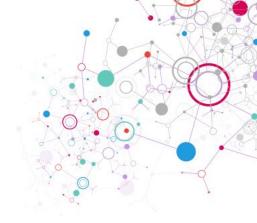




# Q&A



#### Join us to find metrics at

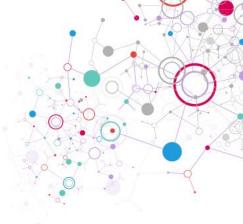


# CIHALISS

chaoss.community



#### How to Get Started with CHAOSS



#### How to get started

- Join our mail list and introduce yourself.
- Look through the mail list archive for past discussions and self-introductions of people involved.
- Add our weekly call on your calendar.

#### How to contribute

- Join our weekly call.
- Share your experience with metrics.
- Let us know what you would like CHAOSS to do for you.
- Just participate in the conversation.



## CHAOSScon EU: February 1st, 2019

In Brussels, the day before FOSDEM.

The CFP is open - please submit talk proposals.

https://chaoss.community/chaosscon-2019-eu/



## Thank You



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## Support











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